CashIO®

Cash It Out

Small footprint kiosk solution for automated cash handling in machine-based gaming

CountR
cash systems

CountR Cash Systems
Albert-Einstein-Ring 1   D-14532 Kleinmachnow
CASHOUT TICKET

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$240.00

CountR
1000
Berlin, Germany

CountR – the solution provider for casinos

CountR is a worldwide leading developer for cash handling and cash management solutions for casinos. We support our clients in streamlining their cash processing, increasing security, and automating work processes.

Boosting revenues while cutting costs – it can be done!

Long lines at the cashiers mean increased machine idle time – and that hurts both your bottom line and your customers' satisfaction. Plus, all over the world, coinless and cashless gaming is gaining ground against the traditional coin-based systems.

CashIO: Cash It Out is the solution

Since the CashIO automates cashier operations, it not only reduces cash handling costs but also offers players improved service.

- Streamlined processes, lower costs
- Improved customer service
- Increased gaming time
- Greater security

CashIO is a versatile, flexible system with all the features needed to support casino operators at every level – right up to cashless gaming. It even allows the simultaneous use of banknotes, coins, and cashless media such as tickets and cards (TITO – ticket-in / ticket-out).

The system offers maximum convenience and outstanding ease of use for customers.

There are three main applications for CashIO:

- Jackpot payouts
- Ticket redemption and issuing (TITO)
- Card management

Jackpot payouts

Winnings, jackpots, and other payouts can be withdrawn from CashIO by casino personnel. By offering faster payouts, casinos can serve customers better and hand winnings over to waiting players more quickly. Casino personnel can select a particular combination of denominations in order to tailor the payout to customer preferences. Traditionally, small sums are paid out in coins right at the machine.
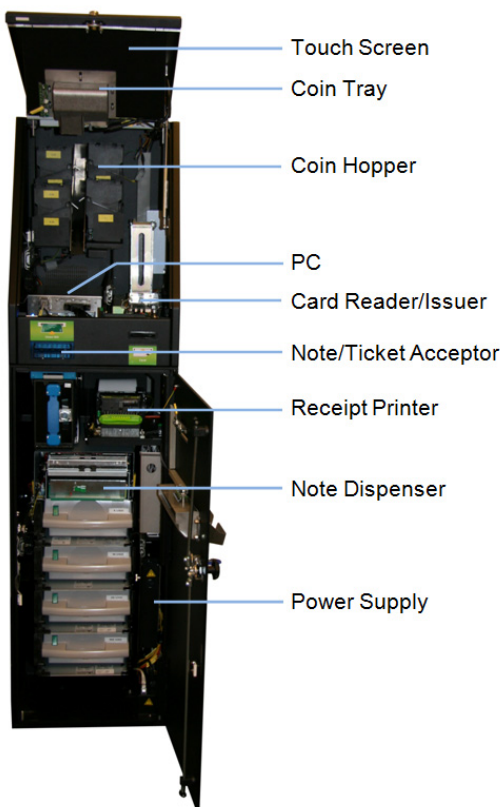
The popularity of coinless and cashless gaming has opened up the following applications:

Ticket redemption and issuing

Increasingly, coins are being replaced by tickets as the gaming currency of choice (TITO – ticket-in / ticket-out).

The gaming machine issues players a ticket representing their winnings. With the ticket, they can either move on to another slot machine or go to the CashIO, where they can collect their winnings without standing in line at the cashier's cage.

CashIO is able to print tickets even for the coin change during redemption transactions. This allows optional coinless operation at the CashIO.

- Touch Screen
- Coin Tray
- Coin Hopper
- PC
- Card Reader/Issuer
- Note/Ticket Acceptor
- Receipt Printer
- Note Dispenser
- Power Supply

Jackpot list selection

date	time	type of payment	slotmachine	value	comment
01/01/2006	14:20:53	jackpot	137	1.021,00	
01/01/2006	14:20:53	short pay	410	20,20	
01/01/2006	14:20:53	short pay	283	170,00	
01/01/2006	14:20:53	jackpot	1030	81,00	
01/01/2006	14:20:53	jackpot	1140	254,00	
01/01/2006	14:20:53	jackpot	101	150,00	
01/01/2006	14:20:53	short pay	398	1,20	
01/01/2006	14:20:53	short pay	277	180,10	
01/01/2006	14:20:53	hopper refill	404	150,00	
01/01/2006	14:20:53	cancel credit	2043	300,00	
01/01/2006	14:20:53	cancel credit	350	350,00	

❌ Refresh ✅ Continue Manual Menu

Card management

Another recent trend is the use of cards as a gaming currency for machine-based gaming.

CashIO can issue and charge up RFID, magstripe or smart cards with cash. Customers insert banknotes into the terminal; the CashIO takes a card from its stock and initializes it. The paid-in amount is then credited to the player/card account.

This allows cardholders to play at any appropriately equipped machine, with winnings credited to the card. Before leaving the casino, the balance can be redeemed from the CashIO in cash, either partially or in one lump sum. Anonymous customer cards are retained for later reuse.

And if personalized cards or customer loyalty cards are issued, the CashIO will return them to the players after they cash out.

No matter what gaming machines you currently use or plan to use, CashIO is already designed to support you.
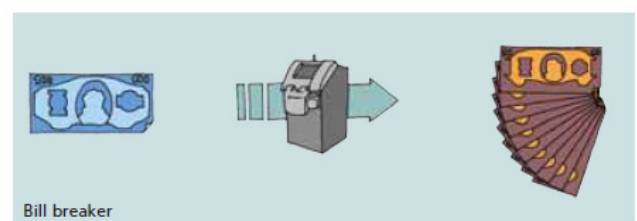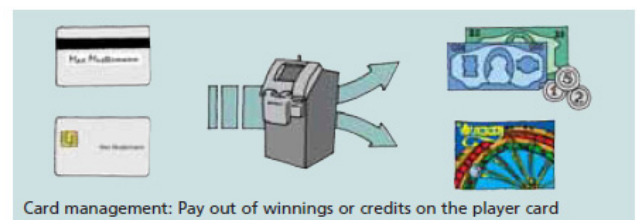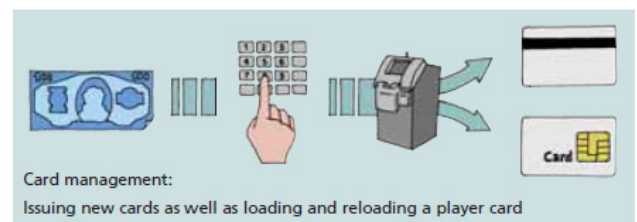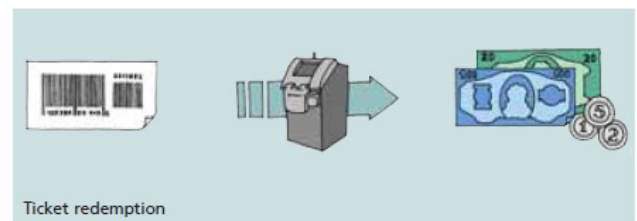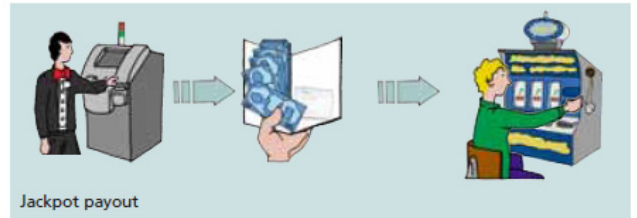
CashIO – your ace in the hole

- Redeems and prints tickets (TITO)
- Issues new cards, including the initial charging by inserting banknotes
- Re-charges cards
- Pays out card balances down to the cent with banknotes and coins
- Breaks large denomination banknotes into several smaller ones (configurable)
- CashIO supports customer cards with a loyalty function (player point redemption)
- User instructions provided via touchscreen with multiple language options
- Pays out jackpot winnings (requires operation by casino personnel)

Special applications

- 3 in 1 ATM functionality
- POS transactions to withdraw money or to buy media without cash
- Accepts 2 currencies
- Through-the-wall installation (rear loading) with second touchscreen
- Other kiosk features such as ad placement (see ART)

Jackpot payout

Ticket redemption

Card management: Issuing new cards as well as loading and reloading a player card

Card management: Pay out of winnings or credits on the player card

Bill breaker

CashIO Modules

Forward-looking, secure investment

- Leverage these cutting-edge features today in your existing environment.
- CashIO uses a modular design for maximum application flexibility and ease of upgrading.

Benefits for casinos

- Improves customer service
- Automates cashier tasks
- Players can spend more time at the slot machines
- Cuts down on waiting times at the cashier
- Maintains customer statistics
- Provides a complete audit trail to capture cash movements and system functions
- All transactions are monitored and verified by the casino online system
- Configurable access levels for casino personnel
- Monitor can be used for ad placements
- On-screen help

Facelift option

- Optical improved facelift option is available (see front page)

Secure enclosure

- Protects cash in a safe

Receipt printer

- Prints receipts to specifications

Banknote / ticket insertion

- Accepts all major currencies
- Authenticates banknotes
- Accepts all standard tickets (TITO)

Banknote dispenser

- All major currencies, up to four different denominations
- Integrated reject compartment
- Stores banknotes in secure enclosures

Card functions

- Supports, accepts and dispenses RFID, magstripe and smart cards

Coin insertion

- Connect a coin counting machine with the terminal

Coin dispenser

- Up to four different coin denominations

Fingerprint sensor

- Use fingerprints for Operator authentication

Device management and user support

- Standard PC with Linux operating system
- Link to casino online systems
- Alarm system and remote monitoring
- Personalized access management (configurable)
- Interfaces with ART software

CashIO Technical Data

Dimensions (H/W/D)

- Approximate 1,600 x 425 x 600 mm

Weight

- Approximate 300 kg

Power supply

- 110-220 V, 50/60 Hz
- Intelligent multiway connector

Security features

- Alarm system
- Sensor system
- Safe
- Banknote authentication
- Reject compartment
- Video surveillance (optional)
- Through-the-wall installation with rear loading and second touchscreen (optional)

PC

- Standard PC
- Linux operating system

Printer

- Thermal printer

Monitor

- 15" Touchscreen
- A second touchscreen for rear loading machines

Keyboard

- VISA-approved PIN pad

Banknote / ticket insertion

- Cash/Ticket box holds up to 1,000 banknotes (2,000 banknotes optional)

Banknote dispensing

- Up to 100 banknotes per payout, depending on currency and banknote quality

Banknote dispensing capacity

- Up to 4 denominations with up to 2,000 banknotes each, depending on currency and banknote quality

Coin dispensing capacity

- Up to 4 denominations with up to 1,000 coins each, depending on coin size

Card dispensing

- Magnetic, RFID or smart cards
- Cartridge holds up to 300 cards (1,000 cards optional)
- Card printing optional

Card returning

- Drop box
- Holds up to 300 cards (1,000 cards optional)

System access

- Default: All components are accessible from the front
- Option: Rear access for through-the-wall installation

Document scanning

- 2 side document scanner optional

Approvals

- CE
- RoHS-compliant

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